

Terms of Service

Effective Date: 26th of November, 2024.

Welcome to Willow Way Communities & Environmental Enterprises ("we," "our," "us"). By accessing or using our website, services, or products, you agree to comply with and be bound by the following Terms of Service. Please read these terms carefully. If you do not agree, you should not use our services or website.

1. General Use

- You must be at least 18 years old or have the consent of a legal guardian to use our services.
- By using our website, you agree to provide accurate, complete, and updated information as required for transactions or account creation.

2. Products and Services

- We offer various products, services, workshops, and resources, including sustainable living solutions, mental health support, eco-friendly products, and grief recovery programs.
- Product availability, descriptions, and pricing are subject to change without notice.
- We reserve the right to refuse service, cancel orders, or limit the sale of our products to any individual or jurisdiction.

3. Workshops and Events

- Workshop registration is subject to availability. Fees must be paid in full before participation.
- Willow Way is not responsible for any injuries, losses, or damage incurred during workshops or events.
- Cancellation policies may apply and will be detailed at the time of registration.

4. Payment and Refunds

- Payments are required at the time of booking products or services unless otherwise specified.
- Refunds, if applicable, are subject to our cancellation and refund policies, which are detailed separately.

5. Privacy Policy

- Your privacy is important to us. By using our website, you agree to the collection and use of information as outlined in our [Privacy Policy](#).

6. Intellectual Property

- All content, images, logos, and materials on this website are the property of Willow Way Communities & Environmental Enterprises unless otherwise stated.
- Unauthorized use, reproduction, or distribution of any content is prohibited.

7. Liability and Indemnity

- Willow Way is not liable for damages, including but not limited to, loss of data, profit, or use, resulting from your use of the website or services.
- You agree to indemnify and hold us harmless against any claims, damages, or expenses arising from your use of our services.

8. User Conduct

- You agree not to engage in unlawful activities, misuse our website, or violate any applicable laws while using our services.

9. Third-Party Links

- Our website may include links to third-party websites. We are not responsible for the content or practices of these sites.

10. Termination

- We reserve the right to terminate your access to our website or services at any time for any reason, including violation of these terms.

11. Changes to Terms

- We reserve the right to update these Terms of Service at any time. Changes will be effective immediately upon posting.

If you have questions or need further assistance, please contact us at:

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Phone: +1(289)-969-7779

Address: Welland, Ontario